

EULA (EN)

Verzió: 1.0 · Hatályos: 2026-01-02

1. General

This End User License Agreement ("EULA") is entered into between Hungarian Hosting ("Provider") and the lawful user of the M-Explorer software ("Customer/User"). By using the Software you accept this EULA.

M-Explorer is an on-premise enterprise software. The Provider does not offer the Software as a SaaS/cloud service, and the Software does not require the Customer's business data to be transferred to the Provider for normal operation.

2. License grant

Subject to payment and compliance with this EULA, the Provider grants the Customer a non-exclusive, non-transferable, non-sublicensable license to install and use the Software on the Customer's own infrastructure, for internal business purposes, as defined by the purchased package.

The license is limited to the Customer and the agreed deployment environment (server/VM, hostname/domain) specified in the agreement.

- Use: run the Software for its intended purpose.
- Access: for the Customer's authorized staff/contractors under the agreed roles and permissions.
- Backup copy: only for disaster recovery, without modification.

3. Restrictions

The Customer must not:

- modify, reverse engineer, decompile or bypass the Software or its protection mechanisms (except where mandatory law permits);
- tamper with, delete or falsify audit logs, integrity files or evidence records;
- provide the Software to third parties as a hosted service, resell, rent or sublicense it;
- use the Software in an unlawful manner or to infringe third-party rights.

4. Deployment and changes

Deployment is based on the assessed environment and agreed requirements.

If the Customer changes the assessed environment/requirements during deployment and additional work is required, such work will be billed at the Provider's current hourly rate, with prior notice.

The Customer is responsible for providing suitable infrastructure and required access/permissions.

5. Support and monthly engineering hours

Support levels are defined in the applicable SLA document for the purchased package.

If a package includes monthly engineering hours, then:

- hours do not carry over to the next month;
- billing is per started hour (no 15-minute increments);
- hours cannot be used to request new features/modules/custom development (separate order);
- fixing defects caused by the Software malfunction is not charged against the monthly hours.

6. Security and integrity

The Software may implement integrity checks and audit logging. Bypassing protections or manipulating logs may compromise safe operation.

If the Customer intentionally modifies protection mechanisms, files/source code, or logs and refuses to restore the original state, the Provider cannot guarantee secure operation, disclaims liability, and may terminate the license with immediate effect.

7. Warranty disclaimer and limitation of liability

To the maximum extent permitted by law, the Software is provided "as is" and the Provider disclaims implied warranties.

The Provider is not liable for issues caused by the Customer's infrastructure, permissions, external systems, or unauthorized modifications.

The Provider is not liable for indirect damages (lost profit, data loss, reputational harm) except where mandatory law requires otherwise.

8. Fees

License and service fees are defined in the website pricing section and/or in the individual quotation. Package contents and SLAs describe what is included; there are no hidden fees.

9. Termination

The license may terminate upon expiry, non-payment, material breach, or mutual agreement. Upon termination the Customer must stop using the Software and remove copies upon request (except mandatory backups required by law/policy).

10. Contact

Sales / information (business days 09:00-17:30): info@hungarianhosting.hu

Incident reporting (per SLA): 24/7 · support@hungarianhosting.hu