

AI Usage Policy (EN)

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1. Scope

This AI Usage Policy describes how the Provider may use AI tools for developing, documenting and supporting M-Explorer.

2. Principles

- Security first; protect Customer data.
- Data minimization; use only what is necessary.
- Transparency upon request.

3. Permitted uses

- drafting/editing documentation and guides;
- structuring support tickets and preparing troubleshooting steps;
- creating generic (non customer-specific) code/config examples.

4. What we do not share with AI systems

We do not provide AI systems with Customer secrets, personal data, or security-sensitive environment details unless the Customer gives explicit prior written consent.

- full audit logs and integrity files;
- customer-identifiable source/configuration;
- personal data (if unavoidable: anonymization/pseudonymization first).

5. Logs sent for support

Logs shared for support are handled under the Privacy Notice. Using AI to process such materials requires separate consent.

6. Disclaimer

AI suggestions are informational. In critical environments, changes must be reviewed and approved by qualified personnel.

7. Contact

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